


Wananchi Limited		
Quality Policy		
Approved:	No: QP01	Issue: 5
M Padwick	Page: 1 of 1	Date: March 2021

Wananchi UK design, develop, manufacture and integrate mobile and static water purification systems providing safe drinking water for humanitarian, military and **commercial** applications.

Wananchi Limited and its employees are dedicated to providing products and service that meet, and where possible exceed the requirements and expectations of its Customers at all times, proactively seeking opportunities for improvement in service and product quality.

To fulfill this policy, the Company has established a Quality Management System focused on customer requirements and expectations in accordance with the requirements defined in ISO 9001:2015. The Quality Management System defines the processes and procedures in place for the supply of all products and services provided by the Company, from purchasing through to delivery.

The Company is committed to the effective operation of the Quality Management System, to ensure its ongoing capability to meet the expectations of its Customers, and to achieve its aim of continual improvement in the products and services provided.

Key factors in the provision of Wananchi products and services are:

- Design of reliable, simple to operate equipment
- Maintaining close relationships with customers ensuring prompt response to requirements
- Effective product procurement and supplier management

Achievement of satisfactory performance in these areas and continual improvement of the Quality Management System are supported by the establishment and review of quality objectives throughout the organisation. Objectives are set and reviewed at management review and at management meetings.

This policy is regularly reviewed at management review meetings where performance is monitored and necessary strategies for improvement are agreed.

The Managing Directors ensures that all personnel in the Company are fully aware of the company's quality policy and their individual quality responsibilities, defined in the Quality Manual, processes and procedures.